

cfxHorizons solution pack brings advanced analytics, governance and optimization capabilities for organization to achieve business and operation outcomes on a continuous basis. It provides cross-layer and cross-domain operational insights along with recommendations to enable enterprises to meet their desired business and operational outcomes.

Every organization will have quantifiable business and operations objectives like performance, availability, cost, customer satisfaction and these objectives are translated to cfxHorizons 'Outcomes'. Each outcome consists of a set of operational aspects, called Dimensions, and set of rules, called Insights that the governed entities strive to meet. Many business and operational outcomes are provided out of the box and partners can develop new custom Outcomes and monetize through market place. cfxHorizons outcomes can be applied to overall business or only to applications or to infra.



Key Capabilities



Self-learning of application dependencies

- Full stack topology with detailed dependencies
- Infra details and service dependencies

Analytics driven continuous governance of outcomes

- Real-time assessment on health and risks
- Insights and Recommendations to optimize outcomes

Automation enabled

- Trigger workflows for remediation
- Learn patterns and augment knowledge base

Unified IT Intelligence

- Cross layer and cross dimension analysis
- Aggregated data from multiple source for unified view



Advanced analytics with ML capabilities.

- Root cause and correlation analytics
- Baselining and what-if analysis

Key Benefits



Complete visibility into Application operational health and behavior



Reduce risks of unplanned outages



Optimized to deliver business goals and objectives



Faster troubleshooting and issue resolution enabled by Machine Learning



Proactive and preventive operations



Single pane view with actionable insights

Key Features

Deep Discovery	Support for multiple data sources – CMDB, CDP/LLDP, Netflow, vCentre, Host based custom probes.
Outcomes	Standard out of box outcomes – Availability, Performance, Cost etc., partner specific and premium
Advanced Analytics	Correlation, Base lining and what-if analysis
Reports	Real-time, Daily/Weekly , Quarterly Business Review (QBR) reports and custom
Dashboards/View	Outcome score (current and historical) at environment, hosts, applications, groups and value streams
Alert/Incidents Optimization	Automatic classification, clustering, correlation and de-duplication
Assessments	Cloud Migration Assessment, Security Policy generation, GDPR, HIPPA etc
Datasets	100 plus datasets, custom data sets
Ticketing Integration	ServiceNow, BMC Remedy, CA SDM, Jira
Notifications	E-Mail, SMS and Webhooks
Deployment	SaaS (Partners) / On-Prem / AWS / Azure/ Oracle Cloud

Key Technologies / Integrations

